

Achmea has moved its head office and we notify you of our updated address details

Effective date: 1 August 2019

This document is a Supplementary Product Disclosure Statement (SPDS) that updates and amends the All-in-One Farm Pack Product Disclosure Statement (PDS") currently in use, issued by Achmea Schadeverzekeringen N.V. (Achmea) AFSL No. 433984, ABN 86 158 237 701 dated December 2016.

The information in this SPDS, should be read together with the Achmea PDS you received for the policy specified in your Certificate of Insurance and any other applicable SPDS. We recommend you keep a copy of this SPDS with your PDS.

The following changes apply to any new All-in-One Farm PDS issued on, or after, 1 August 2019. All other information in your PDS remains valid and enforceable.

Changes to your PDS

1. Contact details

Mailing Address

From	To
GPO Box 4577, Sydney NSW 2001	PO Box H359, Australia Square NSW 1215

This mailing address replaces the address in the following sections of the PDS:
Introduction, About Achmea, Feedback and Complaints and Direct Debit.

Physical Address

From	To
Darling Park 3, Level 16, 201 Sussex Street, Sydney NSW 2000.	Level 6, Australia Square Plaza Building 87-95 Pitt Street Sydney NSW 2000.

This physical address replaces the address listed in the following sections of the PDS:
Introduction, About Achmea, Feedback and Complaints and Direct Debit.

2. External Dispute Resolution Details

External complaints are now dealt with by Australian Financial Complaints Authority Limited (AFCA) replacing the Financial Ombudsman Service Australia Limited (FOS).

Contact details are:

Australian Financial Complaints Authority
GPO Box 3
Melbourne VIC 3001
Telephone 1800 931 678
Email info@afca.org.au