

# KEY FACTS ABOUT THIS HOME BUILDING POLICY

All-in-One Farm Pack

Prepared on: 1 November 2019



**THIS IS NOT AN INSURANCE CONTRACT**

## STEP 1 Understanding the Facts Sheet

This Key Facts Sheet set out some of the events covered and not covered by this policy and other information you should consider. This sheet does not provide a complete statement of the cover offered, exclusions, conditions and limits that apply under the policy. You should carefully read the **Product Disclosure Statement (PDS)** and all policy documentation for more details.

## STEP 2 Check the maximum level of cover and the events covered

Under this policy, home building insurance is provided under Category One - Buildings. There are three levels of cover from One Star which covers only certain listed perils, Two Star which covers those listed perils and more, and Three Star which provides the highest level of cover. You choose the insured sum and any claim payment will be limited to the insured sum or less if the underinsurance clause applies. You also choose the method of settlement between reinstatement cover (cover to repair or replace to the same condition as when new), indemnity cover (cover to repair or replace to the condition that it was in, taking into account wear, tear and depreciation) or in some cases Guaranteed against Underinsurance (we will pay to repair or replace to the same condition as when new even if the cost to do so is greater than the insured sum) will be available.

Event/Cover	Yes/No Optional	Some examples of specific conditions, exclusions or limits that apply to events/covers (see PDS and other policy documentation for details of others)*
<b>Fire and Explosion</b>	Yes	Fire excludes scorching, singeing, melting, charring, brewing, burning out of electrical equipment and engines, overheating, burning out, breaking of ovens and boilers.
<b>Flood</b>	Yes	Cover will commence 48 hours after our quote has been accepted, unless the policy is a renewal, when there is no waiting period.
<b>Storm</b>	Yes	No cover is provided if water has penetrated through open windows, doors or shutters and vents (unless you have Three Star Cover). No or limited cover is provided if the roof is fully or partially removed during construction or renovation. Cover will commence 48 hours after our quote has been accepted unless the policy is a renewal, when there is no waiting period.
<b>Accidental breakage</b>	Optional	Accidental loss or damage to your home or buildings is only covered if you have Three Star cover.
<b>Earthquake</b>	Yes	All loss or damage resulting from earthquakes occurring within a 72 hour period will be considered one event.
<b>Lightning</b>	Yes	Only covered if the connection between the lightning strike and the damage is plausible and there is visible evidence of the lightning strike at or in the immediate vicinity of the risk address.
<b>Theft and Burglary</b>	Yes	One Star Cover only covers theft during a fire, fire extinguishing and salvage. Two and Three Star cover provides theft cover to items in your functional interior.
<b>Actions of the sea</b>	No	All loss or damage resulting from a tsunami is covered.
<b>Malicious Damage</b>	Optional	Covered under Two and Three Star Cover. Excludes malicious damage caused by you, your directors, partners, employees, tenants, any member of your family, any invitees of any of them, and anyone else acting with your knowledge or consent.
<b>Impacts</b>	Optional	Only covered under Three Star Cover.
<b>Escape of liquid</b>	Yes	Accidental loss or damage caused by unexpected outflow of liquids or steam from water pipes, sewer pipes, appliances and devices that are permanently connected to these pipes or from plumbing, central heating, air-conditioning, aquariums or water beds, and pipes bursting as a result of freezing. Limits apply.
<b>Removal of debris</b>	Optional	Covers the necessary costs for the removal, storage and/or removal of debris (but not asbestos) following an insured loss, up to 10% of the insured sum for your home.
<b>Alternative Accommodation</b>	Yes	Covers temporary accommodation until your home is rebuilt or restored for up to 52 weeks to a maximum amount of \$25,000, or up to 16 weeks to a maximum amount of \$10,000, if your home is not to be rebuilt or restored.

\*This Key Facts Sheet is a guide only. The examples provided are only some of the conditions, exclusions and limits in this policy. You must read the PDS and policy documentation for all information about this policy.

## STEP 3 Other things to consider

### Limits

This policy has restrictions that limit your cover for certain events and items, for example cover for accidental loss or damage to your home garden is limited to \$5,000. To find out these limits you need to read the PDS and other relevant policy documentation.

### Excesses

If you make a claim, the excess is the amount you may have to pay of each incident. A number of different excesses may apply in respect to this policy, for example, a higher excess may apply if the loss or damage was caused by flood, earthquake, tsunami, subterranean fire or volcanic eruption. You may be able to increase these excesses to lower your premium. For more detail, please read the PDS and other policy documentation.

### Legal Liability

This policy does not provide cover for legal liability under Category One – Buildings. If selected, Category Five – Liability of this policy covers your legal liability when you are found to be legally responsible for damage or personal injury to a third party or their property. It provides cover for claims made against you during the policy period (unlike some other home building policies which provide legal liability cover based on the event giving rise to the liability happening during the policy period) and is limited to liability that arises from an accidental event. You should read the PDS carefully to determine the extent of this cover.

### Cooling off period

If you decide you don't want this policy within 21 days of it being issued and you haven't made a claim, you can cancel it and receive a refund.

### Maximum level of cover offered by insurers

Insurers offer different maximum levels of cover in the event of the loss or destruction of your home including where:

- You set the maximum level of cover and your payout is limited to that amount\* (*Sum insured*).
- You set the maximum level of cover and the insurer may provide you with some agreed extra cover above that amount (*Sum insured plus safety net*).
- The insurer will cover all the reasonable costs to rebuild your home (*Total replacement*).

\*the insurer may provide some cover above this amount.

You should consider which type of cover is best for you.

Failure to adequately insure your home may result in underinsurance.

**Warning: this Key Facts Sheet sets out some of the conditions, exclusions and limits in respect to this policy. You should read the PDS and all policy documentation for all the conditions, exclusions and limitations of this policy that limit or exclude cover.**

## STEP 4 Seek more information

If you want more information on this policy contact our Customer Service Team on 1800 724 214.

For more information on choosing insurance and to better understand insurance, visit the Australian Government website: [www.moneysmart.com.au](http://www.moneysmart.com.au)

The policy this KFS relates to is:

- Provided by: Achmea Australia (Achmea). Achmea Australia is the Australian branch of **Achmea Schadeverzekeringen N.V.** ABN 86 158 237 702 AFSL 433 984
- Underwritten by: Achmea Australia (Achmea). Achmea Australia is the Australian branch of **Achmea Schadeverzekeringen N.V.** ABN 86 158 237 702 AFSL 433 984