

## **Claims Specialist**

### **About Us**

Achmea Farm Insurance is part of the globally respected Achmea Group, with a legacy of serving 10 million clients worldwide and over 17,500 dedicated employees. Since 2013, we've been proudly supporting Australian agribusinesses with farm-focused insurance solutions. Thousands of farmers trust us for our commitment to helping them thrive, driven by our mission to Keep Farmers Farming. With our team growing, now's the perfect time to join us in making a real difference.

### **About the Role**

We're looking for a passionate and proactive Claims Specialist to be an integral part of our growing team. This permanent, full-time position offers the opportunity to play a pivotal role in enhancing our Claims operations, applying technical claims expertise and ensuring the best outcomes for our valued clients.

### **What You'll Be Doing**

- Reviewing insurance policies, assessment and specialist reports to determine coverage.
- Establishing and negotiating liability with insured parties, third parties, and external stakeholders.
- Managing settlements with insured clients confidently and effectively.
- Ensuring exceptional claim file management that meets our highest professional standards.
- Delivering client-centric results by following Achmea's trusted claims guidelines.

### **What We're Looking For**

- **Technically strong, experienced claims specialist with deep insurance knowledge and a client centric mindset**
- **Minimum 5+ years of experience** in General Insurance claims, specifically across **motor** claims, liability and **commercial property**.
- Thorough knowledge of **general insurance** at a **Tier-2 level**.
- **Relevant qualifications**, such as a Diploma in General Insurance (preferred) or ASIC RG146 (desirable and provided on the job).
- **Agricultural experience** or knowledge of the rural industry, reflecting our core commitment to Australia's farming community.

### **Benefits of working with Achmea:**

- Competitive salary package
- 5 weeks annual leave
- Paid salary continuance

- Life insurance
- Novated leasing
- Volunteer leave
- Study allowance

## **Privacy**

*Protecting your privacy and your personal information is important to us, as it is fundamental to the way we conduct business. Achmea Farm Insurance (ABN 86 158 237 702, AFSL 433 984) is bound by the Privacy Act 1988 (Cth) and the Australian Privacy Principles set out in that Act. A copy of Achmea Farm Insurance's Privacy Policy may be found at [www.achmea.com.au/privacy/](http://www.achmea.com.au/privacy/). If you have any questions about how Achmea collects, stores, uses and discloses your personal information, please contact us using the contact details at the end of the Privacy Statement.*

**NOTE:** No recruitment agencies - If we need additional assistance, we'll reach out to our trusted partners.